WILLIAM P. DOMINICK

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OBJECTIVE:

To secure a responsible and challenging position in Musical Instrument Repair

SUMMARY OF QUALIFICATIONS:

- Computer proficient, Word, Excel, Outlook, PowerPoint, E-bay and Internet activities.
- Positive customer service ability; able to quickly establish interactive working relationships. Excellent communication skills, both written and oral.
- Dedicated, highly motivated and goal orientated. Committed to producing results above and beyond what is expected.
- Work well with minimal supervision and can independently follow directions or take initiative when needed. Enthusiastic team member, co-operative, flexible, willing, with strong motivation.
- Present a positive, mature and professional attitude.
- Impressive Sales and Sale Productivity record. Punctual and dependable

WORK EXPERIENCE:

Master Luthier, The Blue Guitar San Diego 2006-present

Perform high end and difficult repair of Steel String and Nylon String Guitars and all string instruments. Supervise Jr Luthiers. Produce sales. Maintain and order product inventory. Responsible for running the entire shop during owner's absence.

Quality Control Technician, Taylor Guitars, El Cajon, CA. 1999-2005

Responsible for the repair of Taylor Guitars. Work with Taylor performing artists to meet their special requirements. Developed pricing structure for non-warranty repairs.

Guitar Shop Manager, Washington Music Sales Center, Wheaton, MD 1991-1999

Manage the operation of a full service stringed instrument repair facility. Supervise repair staff. Maintain a comprehensive selection of retail parts and accessories. Responsibilities included hiring, annual reviews.

Final Assembly Manager, Paul Reed Smith Guitars, Annapolis, MD 1986-1991

Meet production quotas. Maintain quality control of PRS Guitars. Train and supervise assembly staff.

EDUCATION:

DataTech Training and Consulting, San Diego, CA	2006
Graduated with Computer Business Applications Certificate	
(12-week certified course of 240 instruction hours)	
W.M.A. Associates in Sales for Financial Services, Wheaton, MD.	1999
Anne Arundel Community College, Arnold, MD	1988
Graduated – Electronic Theory and Applied Electronics.	

References available upon request.